

Cookie Policy

We use cookies across our website at www.shore-up.co.uk to improve performance, to distinguish you from other users of our website and enhance user experience. This policy explains how we do that.

What are cookies?

Cookies are small text files which a website may put on your computer, your browser or mobile device when you visit a site or page. The cookie will help the website, or another website, to recognise your device the next time you visit.

There are many functions that cookies serve. For example, they help us to remember your username and preferences, analyse how well our website is performing, or allow us to recommend content we believe will be most relevant to you.

Certain cookies contain personal information – for example, if you click to “remember me” when logging in, a cookie will store your username. Most cookies won’t collect information that identifies you, and will instead collect more generic information such as how users arrive at and use our website, or a user’s general location.

What sort of cookies do we use?

We use cookies for different functions:

1. Essential cookies

Some cookies are essential for the operation of our website. For example, some cookies allow us to identify registered users and ensure they can log in to access any secure pages. If a registered user opts to disable these cookies, the user will not be able to access these pages.

2. Performance and analytical cookies

We use other cookies to analyse how our visitors use our website and to monitor website performance. For example, we use performance cookies to keep track of the number of visitors to our website, which pages are most popular, which method of linking between pages is most effective, and to determine why some pages are receiving error messages. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

3. Functionality cookies

We use functionality cookies to allow us to remember your preferences. For example, language preference or what you have in your basket or wish list, where available. This enables us to personalise our content for you.

Does anyone else use cookies on our website?

There may be others that also use cookies on our website. For example, analytics and search engine providers that assist us in the improvement and optimisation of our website.

Can a website user block cookies?

Yes, you can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies but as we’ve explained above, cookies help you to get the most from our website. If you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

How long do cookies last?

All cookies will last for the life of our website.

If you do wish to disable our cookies, you can do so by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

Please remember that if you do choose to disable cookies, you may find useful the information available at www.aboutcookies.org.

Cookie Name	Purpose	Duration	Cookie Type
XSRF-TOKEN	Used for security reasons	Session	Essential
hs	Used for security reasons	Session	Essential
svSession	Used in connection with user login	12 months	Essential
SSR-caching	Used to indicate the system from which the site was rendered	1 minute	Essential
_wixCIDX	Used for system monitoring/debugging	3 months	Essential
_wix_browser_sess	Used for system monitoring/debugging	session	Essential
consent-policy	Used for cookie banner parameters	12 months	Essential
smSession	Used to identify logged in site members	Session	Essential
TS*	Used for security and anti-fraud reasons	Session	Essential
bSession	Used for system effectiveness measurement	30 minutes	Essential
fedops.logger.X	Used for stability/effectiveness measurement	12 months	Essential

Cookie Name	Purpose	Duration	Cookie Type
wixLanguage	Used on multilingual websites to save user language preference	12 months	Functional